

## PHILIPPINE RETIREMENT AUTHORITY

	COMPONENT					BASELINE			TARGET	ACTUAL		
SOCIALIMPACT		ATEGIC OBJECTIVE (SO)/ RATEGIC MEASURE (SM)	FORMULA	WEIGHT	RATING SYSTEM	2020	2021	2022	2023	2023	RATING	
	SO 1	SO 1 GENERATE ECONOMIC GROWTH AND SUSTAINABILITY										
	SM 1	Annual Foreign Currency Generated	Amount of New Visa Deposits in Banks at the End of the Rating Period	20%	(Actual + Target) x Weight	N/A	N/A	\$29.87 Million	\$31,772,000.00	\$31,803,835.20	20.00%	
		Sub-total		20%				<b>建筑是一块</b>			20.00%	
	SO 2	SO 2 STAKEHOLDERS WITH EXCELLENT PRetA EXPERIENCE										
STAKEHOLDERS	SM 2	Percentage of Satisfied Customers	Number of Respondents who gave at least Satisfactory Rating + Total Number of Respondents	10%	(Actual ÷ Target) x Weight	63%	76.00%	80%	90%	91.85%	10.00%	
	SO 3	O 3 INCREASE TOTAL ENROLLEES										
	SM 3	Annual Gross Enrollment (GE)	Absolute Number of Gross Enrollment at the End of the Rating Period	20%	(Actual + Target) x Weight	679	652	2,576	3,850	3,108	16.15%	
		Sub-total		30%							26.15%	
	SO 4 MAINTAIN FINANCIAL VIABILITY											
FINANCE	SM 4	Improve Net Operating Income	(Revenues + Interest Income from Visa Deposits) – Operating Expenses	15%	(Actual + Target) x Weight	P515.82Million  (Based on CGC validated amount)	P448.59Million	P180.67Million	323,627,525.58	553,153,465.65	15.00%	
<u>.</u>		Improve Budget Utilization Rate (BUR	Total Actual Disbursements/ Total DBM-Approved COB (Both net of PS)	5%	(Actual + Target) x Weight	55.94%	55.26%	58.30%	90%	70.62%	3.92%	
		Sub-total		20%					使性性。		18.92%	

	COMPONENT					BASELINE			ACTUAL		
		RATEGIC OBJECTIVE (SO)/ RATEGIC MEASURE (SM)	FORMULA	WEIGHT	RATING SYSTEM	2020	2021	2022	2023	2023	RATING
	S0 5	REBOUND AND REBUILD	MARKETING AND PRO	MOTION CAMPA	IGN						
	SM 6	Increase Return on Marketing Expense	(Passport and Visa or Application Fees + Accreditation Fees (Marketers) + Initial Annual PRetA Fees) + (Marketing Expense + Marketers' Fee)	5%	(Actual + Target) x Weight	227.96%	258.81%	246.24%	160.35%	170.00%	5.00%
	SM 7	Boost Marketing Programs Activities and Projects	Actual Accomplishment	5%	All or Nothing	No Available data	No Available data	No Available data	Board-Approved Strategic Marketing Plan	Management - Approved Marketing Plan	5%
SS	SO 6 STREAMLINE PROCESSES BASED ON INDUSTRY BEST PRACTICES										
000	SM8 Percentage of Applications Processed Within Prescribed Period from Receipt of Complete Documents (1)										
INTERNAL PROCESS	8a	Application of SRRV	Number of Applications Processed within Prescribed Period + Total Number of Applications with Complete Documents	2.50%	(Actual + Target) x Weight	Cannot be validated	Cannot be validated	36.97%	100%	99.78%	2.49%
	8b	Cancellation of SRRV	Number of Applications Processed within Prescribed Period + Total Number of Applications with Complete Documents	2.50%	(Actual + Target) x Weight	Cannot be validated	Cannot be validated	Cannot be validated	100%	20.50%	0.57%
		Attain ISO Certification	Actual Accomplishment	5%	All or Nothing	SO 9001:2015 Certificate Maintained	SO 9001:2015 Certificate Maintained	SO 9001:2015 Certificate Maintained	Maintain ISO 9001:2015 Certificate	ISO 9001:2015 Certification Maintained	5%
		Sub-total		20%		The second second					18.06%

		COMPONENT					BASELINE			ACTUAL		
		ATEGIC OBJECTIVE (SO)/ RATEGIC MEASURE (SM)	FORMULA	WEIGHT	RATING SYSTEM	2020	2021	2022	2023	2023	RATING	
	SO 7	7 OPTIMIZE UTILIZATION OF INFORMATION TECHNOLOGY										
		Automation of PRetA Processes	Completed Deliverables due for 2023 / Total deliverables for 2023	5%	(Actual + Target) X Weight	10 out of 23 ICT Projectes attaioned based on 2020- 2022 ISSP	of 2021 Deliverables	66.67%% Attainment of 2022 Deliverables		77.67%% Attainment of 2023 Deliverables	3.88%	
GROWT	SM 10						(Based on DICT- endoresed ISSP 2021-2023)	(Based on DICT- endoresed ISSP 2021-2023)	(Based on DICT- endoresed ISSP 2021- 2023)	(Based on ISSP 2022- 2024 as submitted to DICT)		
LEARNING AND	SO 8 IMPROVE COMPETENCIES OF THE WORKFORCE											
LEARN	SM 11	Improved Competency Baseline of the Organization	Competency Baseline 2023 (2) less Competency Baseline 2022	5%	All or Nothing	Cannot be validated	Cannot be validated	Competency baseline established	Improvement of the Competency Baseline of the Organization	Improvement of the Competency Baseline of the Organization	5.00%	
		Sub-total		10%				SAME TO STATE			8.88%	
		TOTAL	是相談。但是表話	100%				经特别的	到于1000年7月18日		92.01%	

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[1] Prescribed period based on PRA's compliance with Republic Act No. 11032 otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018.

[2] The competency baseline of the organization shall pertain to the average percentage of required competencies met which can be computed using the following formula:

 $\sum_{b=1}^{B} \left[ \frac{\sum_{i=1}^{n} \left( \frac{1}{A} \right)_{a}}{A} \right]$ 

where: a = Competency required, A = Total number of competencies required of position, b = Personnel profiled, B = Total number of personnel profiled